



KIDZ ZONE

FAMILY HANDBOOK

Registration Office
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KidzZone@Bloomfield.org

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Admission & Registration Policy

Children must be enrolled in a District elementary school. Registration forms must be completed and include an annual \$40.00 registration fee/per child, along with payment for the first month's usage. An emergency card must be completed and submitted to the Registration Office. Spaces are limited and fill quickly.

Hours & Withdrawal Policy

Morning7:00 AM until school begins
Afternoon.....At school dismissal until 6:00 PM

- Available at Conant/Eastover/Lone Pine/Way

We open at 7:00a and close at 6:00p. Thank you for your cooperation in adhering to our start/end times.

Because our staff is hired based on the number of children registered, we are unable to give credit for absences due to illness, vacation, etc.

Kidz Zone service will **not** be available when Bloomfield Hills Schools are closed for holidays and/or teacher workdays, and the afternoon on half-days.

Written notification for terminating services must be received at the Registration office twenty (20) school days prior to the day you wish to discontinue service. If notification is not received, you will be charged that month's fees.

Schedule Change Policy

All schedules are **reoccurring**. However, you are permitted **one** schedule changes per semester, provided we can accommodate the change. Changes to your schedule must be received in writing at the Kidz Zone Registration office by the 15th day of the month prior to the start of the month you require your schedule change to begin.



Please send an email to KidzZone@Bloomfield.org to request a change. Include your child's first and last name, and school.

If a change is not received, your child will be scheduled for the same days as the previous month and you will be charged for those days.

Activity Days (half day program)

Available for all half-days. Only morning care is scheduled on a half-day. Must sign up for each Activity Day. Deadline to register/cancel each Activity Day is five (5) full school days before the half-day. Fees are non-refundable.

Program Fee Policy

We do not provide monthly billing statements. Payment is due by the 5th of the month, for that current month. An automatic payment option is available. Credit cards/bank account transfer information can be kept on file at the Kidz Zone Registration Office (Bloomin' East/Fox Hills) and your fees will be processed the 5th of each month, for that month's fees. If the 5th falls on Saturday or Sunday, your credit card will be processed the Friday before. You must complete a form to qualify for this service. Forms are available from your Kidz Zone supervisor. **A new form is required each school year.** In order to receive a sibling or employee discount, an automatic payment processing form must be on file.

Late Pick Up Fees

Kidz Zone closes at 6:00p sharp. There will be a charge for children not picked up on time. A fee of \$15.00 fee is charged for the first 10 minutes, and then \$1.00 for each additional minute will be assessed, per child. If you are running late, please contact your Kidz Zone supervisor to inform them of your approximate arrival time. Kidz Zone phone numbers are located at the back of this handbook and on our website. **Arriving late more than three times could result in dismissal from the Kidz Zone program.**

Attendance Policy

It is your responsibility to inform your child's teacher and main office of your child's afternoon Kidz Zone attendance. When there is a change to your child's schedule please make sure to inform the teacher/main office. If you make a permanent change to your child's schedule, please provide your child's teacher/main office a copy of your child's schedule change.

If your child will not attend on a scheduled afternoon, it is imperative you inform your Kidz Zone Supervisor.

Emergency School Closing Procedures

When local weather conditions are severe, please tune to one of the radio or television stations that list school closings. School closings are also available on the district website (Bloomfield.org). The decision to close school is normally made prior to 5:45a; however, in case of rapidly changing weather conditions, the decision could be made as late as 6:45a.



Program Activities

The Kidz Zone program is designed to provide children with a safe, well-supervised environment when an adult is unable to be at home. The activities will include art, quiet study and reading areas, games, outdoor and indoor play. Our center based program is play-based and encourages a relaxed environment for the child who is in school all day. A schedule of the daily activities is posted in every Kidz Zone room, and on the Kidz Zone Google Classroom.

Monthly Showcase

Each month, all of the children enrolled in our Kidz Zone program have the opportunity to participate in our art showcase. Every child receives a prize for participating. All winning entries are on display at registration office at Fox Hills.

Confidentiality Policy

To be confidential is to be entrusted with someone's personal information and not share it with others. Staff must respect families, children's and colleague's privacy. All information and documentation necessary for enrollment will only be shared with the Kidz Zone supervisor and enrollment office for verification of eligibility and state reporting only. Documentation is stored outside the classroom in a locked location. Confidentiality also includes sharing any other information regarding a child including but not limited to, all child/family information and records, private conversations with a parent, or developmental information. The supervisor may discuss confidential information with other staff only if they need to know the information to complete their job responsibilities. Employees should never discuss confidential information with anyone other than employees of Bloomfield Hills Schools. Confidential information should not be removed by any employee unless approved by the supervisor.

Grievance Policy

Our Kidz Zone department strives to provide a positive nurturing environment for all, however, at times, concerns may arise. If you have any concerns, please bring them to the attention of our Kidz Zone staff. If you are unable to resolve your concerns through your child's classroom, the Kidz Zone Coordinator may be contacted. We will work together with our families to arrive at a suitable resolution for all parties.

If you feel that Kidz Zone is in violation of a licensing regulation, reports may be made to the Department of Human Services.

Parking Policy

Please do not park in the bus loop when dropping off or picking your child for our programs. Be mindful of your building start and end times, as buses need to use the bus loop.



Sign-In/Out Procedures

Per the State of Michigan Licensing and Regulatory Affairs (LARA), children must be signed in and out of the program by parent/guardian or authorized person listed on the Child Information Form (Emergency Card).

Please make sure you make contact with the staff when you drop-off and pick-up your child. If it is necessary to have someone other than those listed on the Emergency Card to pick up your child, you must notify the Kidz Zone staff with a written authorization.

The safety of your child is of the utmost importance to us, so identification is checked for people with whom the caregivers are not familiar. Parents/guardians and authorized pick-up persons should bring their ID's into the building **every** day. If you do not have your ID with you, please do not be offended if we ask you to go back out to the car to get it. We would never want to release a child to an unauthorized individual.



Discipline Policy

Expectations for children enrolled in our program include the following:

- Show respect toward others and property.
- Be kind to others with words and actions.
- Stay in the assigned areas.
- Listen and follow directions.
- Toys that promote violent behavior should remain at home.

Please be aware, if inappropriate behavior persists and becomes a danger to other children enrolled, then your child may be removed from the Kidz Zone program.

The staff will encourage and praise good behavior. The following are the guidelines our staff will follow if disciplinary action is necessary:

- Redirect the activity.
- Speak with the child.
- Provide choices.
- Confer with the parent and supervisor as needed.



Personal Technology Policy

Students are not permitted

to use cell phones or other electronic devices (cameras, iPhones, video games, computers, Chromebooks, etc.) during the Kidz Zone program. All devices must be out of sight. The taking of pictures and videos is not permitted. Violation of any of the above terms may result in confiscation of the item and retrieval by parent/guardian. Kidz Zone is not responsible for any lost, stolen or damaged item.

Incident Procedures

In case of an incident, staff will identify the injury or illness and then contact the first aid/CPR person in the building.

If the injury is minor, the certified first aid/CPR person will conduct the following steps.

- Attend to the wound and bandage if necessary.
- Contact family by phone to notify of accident and care taken.
- Complete an incident report by end of school day and submit to the office.

In case of serious injury, the staff will take the following steps:

- Immediately call 911. (EMS) The certified first aid/CPR staff member will remain with the injured person.
- The EMS personnel will determine if the injured party needs to be taken to the hospital.
- The parents will be contacted by phone once the situation is under control.
- The supervisor and/or assistant supervisor will go with injured party to the hospital.
- Complete an incident report by end of the day and submit to the office.
- Within six hours of the incident, the building supervisor will notify the Assistant Superintendent.
- Within three days, an accident report shall be submitted to the Department of Human Services.

Food Allergy/Snack Policy

If your child has an allergy to food or another substance, you are required to complete a Medication Authorization, Food Allergy Checklist and Food Allergy Action Plan. All forms and medication must be submitted to Kidz Zone prior to your child's start date. Since we do not have access to the office during Kidz Zone, please provide separate epi-pen, inhaler, etc. When providing snack for your child, please make sure it is nut free. Snack is provided by the family for afternoon Kidz Zone.

Birthday Treat Policy

Please refrain from bringing in food and/or treat bags to celebrate your child's birthday. Kidz Zone celebrates student birthdays with special activities chosen by the birthday child and they receive a small token from our Birthday Box.

Hand Washing Procedures

Our Hand Washing Procedure is as follows. We expect and encourage all staff and children to follow these procedures.

1. Use soap and running water
2. Rub hands vigorously
3. Wash all surfaces, including:
 - ✓ back of hands
 - ✓ wrists
 - ✓ between fingers
 - ✓ under fingernails
4. Rinse well
5. Dry hands with a paper towel
6. Turn off water using a paper towel instead of bare hands



Staff and students are required to wash their hands each time they transition to the classroom.

Cleaning & Sanitizing Procedures

This procedure will be followed every time a staff member cleans equipment and furniture. The surface area or item will be:

1. Washed using SOAP and WATER
2. RINSED with clean water
3. SANITIZED with BETCO
4. RINSED with clean water



Communication Procedures

We have several ways of disseminating information to our families. We want families to take full advantage of our various forms of communication. Below you will find information on our ways of keeping you informed.

Google Classroom Websites

Kidz Zone supervisors created Google Classrooms to share weekly updates, important documents, classroom pictures and much more. Each week you will receive an update from your supervisor where they will share classroom happenings, reminders and information regarding upcoming classroom events.



Google Classroom

Health Policy

Please do not send your child to school or arrive to work if they are experiencing any of the following symptoms:

- New cough
- Shortness of breath
- Difficulty breathing
- New loss of taste or smell

If you/your child are experiencing any of the above mentioned symptoms, please stay home, contact your medical provider, and get tested for COVID-19.

Please do not send your child to school or arrive to work if they are experiencing TWO or more of the following symptoms:

- Fever
- Nausea or vomiting
- Fatigue
- Chills
- Headache
- Diarrhea (1x in 24 hours)
- Muscle aches
- Congestion or runny nose
- Sore throat



If you/your child is experiencing two or more of the above mentioned symptoms please stay home, consult your medical provider and get tested for COVID-19.

If your child is experiencing one of the above mentioned symptoms, stay home and consult your medical provider. You may return to school after being fever free for 24 hours without taking fever reducing medication **and** symptoms have **improved**.

If your child becomes ill while in our care, they will be taken to the quarantine room and families will be called for immediate pickup.

If your child has a **chronic health illness** (i.e. food allergy, seizures, diabetes), families are required to complete an individual action plan. This action plan will need to be signed by the child's physician and the family. These plans will be reviewed each year with all staff and kept on file in their assigned classroom and main office.

Child Protection Policy

Our staff is required by law to take the following steps if they suspect child abuse or child neglect.

- Upon suspicion of child abuse/neglect, an oral report must immediately be given to the Department of Human Services.
- Within 72 hours, a written report must be filed with the Department of Human Services.
- The supervisor of the building must be notified of the suspicion; however, an oral and written report **MUST** be filed within the required time.

Medication Policy

Medication will be administered provided we have written authorization on file. The medication must be sent in its original container only, which will include the physician's name, child's name, name and strength of medication, and instructions. **Since we do not have access to the main office, please provide separate medication.**

In order to administer **prescription medication** a form must be completed by the child's physician and the legal guardian. **Nonprescription medication** must have a form completed by the child's legal guardian. Please understand, no exceptions will be given regarding this policy.

It is very important to inform your child's Kidz Zone teacher whenever your child is on medication or under a doctor's care. Certain medication and medical issues can affect their mood and/or appetite.



Tornado Procedures

In case of a tornado, students will not be sent home. Children will be taken to an appropriate emergency station until we have been notified that the danger has passed. Tornado drills are practiced monthly during tornado season. Please see posting in your child's class and note nearest emergency station.

Fire Procedures

In case of fire, an alarm will sound. Children will exit the building with their teacher at the nearest safe designated emergency exit. The supervisor will do a final search of the building before joining staff and children outside. **Parents will be notified to pick up their children via the automated phone system.** Fire drills are practiced monthly. Please see the posting in your child's classroom and note nearest exit.

Severe Weather Procedures

In case of severe weather, the supervisor will announce severe weather conditions to staff. All staff/students who are outside will immediately return to their classrooms. Indoor activities will continue as usual. Children will not be dismissed during a SEVERE WEATHER WARNING unless their parent/guardian picks them up by checking out directly with the site supervisor.

Other Natural Disaster Procedures

In case of a power outage/water, main break the Physical Plan Services department will be contacted to assess the situation. Should it become necessary for children to be released early, parents will be contacted via our automated phone system.



Evacuation & Relocation Site

Should an evacuation of the building become necessary we will meet at our relocation sites as noted below. Once we have the situation under control, families will be contacted by using our automated phone system. Children with special needs will have an individualized plan designed to meet their specific needs.

Conant: South Hills Middle, 4200 West Quarton Road, BH

Eastover: Bloomin' East (FH), 1661 Hunters Ridge Drive, BH

Lone Pine: Bloomin' West (LP), 3100 Lone Pine Road, WB

Way: Bloomfield Hills High School, 4200 Andover Road, BH

Licensing Notebook

A notebook containing licensing and regular inspections, renewal inspections, special investigations and corrective action plans is available on site. Licensing inspections and special inspections not included in the binder are available on the LARA website at www.michigan.gov/michildcare.

Staff/Volunteer Requirements

Staff requirements are as follows and documentation is kept on file:

- Comprehensive Background Check
- TB Test
- Abuse Neglect Statement indicating individual is
 - aware of the abuse and neglect of children is against the law
 - informed of the center's policies on child abuse and neglect
 - required by law to immediately report suspected abuse and neglect to children's protective services
- Staff will receive a PSOR screening and will not be allowed to work for Bloomfield Hills Schools if they are
 - listed on the Public Sex Offender Registry
 - convicted of child abuse or neglect
 - convicted of a felony involving harm or threatening harm to an individual within the 10 years immediately preceding the date of hire.

Helpful Hints

To help ensure that you and your child have a pleasant Kidz Zone experience, please abide by the following policies:

- Dress your child comfortably and practically for indoor/outdoor activities. Remember that the children use paint, glue, markers, etc. They also go outside when weather permits; therefore, have outdoor gear available. Gym shoes are required for playing on the gym floor. Please have gym shoes available for your child during Kidz Zone hours.
- Please keep information on Kidz Zone emergency card current. **THIS IS EXTREMELY IMPORTANT! Unfortunately, we do not have access to the office during Kidz Zone hours.**
- Please LABEL all of your child's belongings!
- We do not recommend children bringing toys from home. Kidz Zone will provide numerous toys and games for the children to play with. Any toys or personal items brought from home that may be damaged or destroyed at Kidz Zone, will not be replaced by the Kidz Zone program.
- *Please check our Google Classroom, and district website for next year's Kidz Zone registration information. Spaces are limited and fill quickly. All registration is done online. All families must register for the Kidz Zone program yearly.*



Important Numbers

Kidz Zone Registration Office248-341-7950

Fax Number248-341-7999

Email KidzZone@Bloomfield.org

Website www.Bloomfield.org

Kidz Zone is found under the Schools tab

Wendy Rocha..... Kidz Zone Coordinator

Lisa GryglakKidz Zone Supervisor

Tona LiburdiSecretary

Kidz Zone Classrooms

Conant..... 248-341-7020

Eastover 248-341-7120

Lone Pine 248-341-7320

Way..... 248-341-7820

School Offices

Conant248-341-7000

Eastover248-341-7100

Lone Pine248-341-7300

Way.....248-341-7800